

QUALITY ASSURANCE POLICY

Lift Up Voices works hard to provide a high quality service.

Sometimes we write notes about our services so we

can think of new ways to make our service better. We



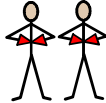

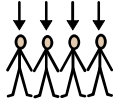

like feedback from our participants and staff. We like to

hear about issues that are important to our participants and

staff. Our staff are trained before they start working at Lift

Up Voices. It is important that we listen to each other and

understand each others needs and expectations. We think teamwork

is really  important  and  we  love  it when everyone  works together.