

SERVICE ACCESS POLICY



The National Disability Insurance Scheme promotes access, inclusion and



choice



for people



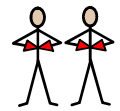
with

disability. At Lift



Up

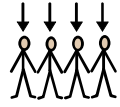
Voices,



we



believe



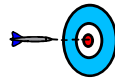
everyone's



needs

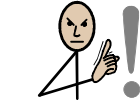


and

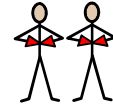


goals

are



important.



We

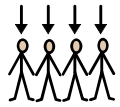


like

to



treat

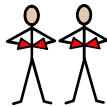


everyone

the



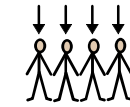
same.



We



believe



everyone



should

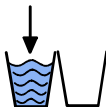


be able to



live

a



full



and



happy



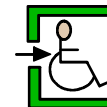
life.



Entry

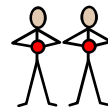


and



access

to



our



programs

will depend on need



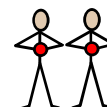
and availability of



staff



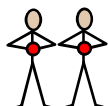
and



our

studio

space.



Our



programs



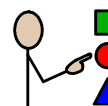
are

flexible

so that participants



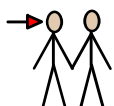
can



choose

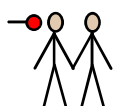


how



they

spend

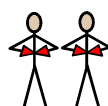


their

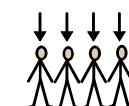


time

with



us.



Everyone

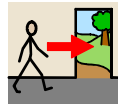
has the



right



to refuse a service



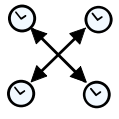
or leave



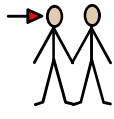
Lift

Up

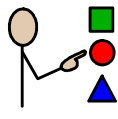
Voices at



any time



they



choose.

Lift



Up

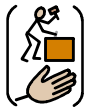
Voices might



need



to stop



a service

if it's not

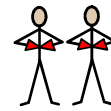


right

for the



person.

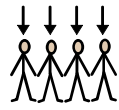


We

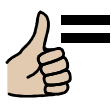
will always



treat



everyone



fairly

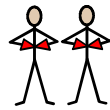


and

with



respect.



We

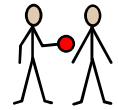


like

to



hear



your



feedback.



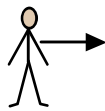
If someone

would



like

to



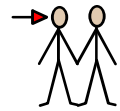
join

Lift



Up

Voices



they



can

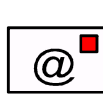


contact us

by



phone,



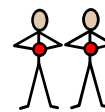
email,

in

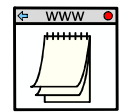


person

or on



our



website.

Lift



Up

Voices will



reply

to



arrange

a



time

for a



meet

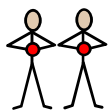


and



greet

at



our

studio. At the



meet



and



greet,



we

will



chat

about our programs and the participant's goals. Before a participant

starts a program, they need to sign a Client Consent form to

give us permission to collect and store personal information. This will

be stored in a safe place and kept private. They will also

need to sign a Service Agreement.

A person may leave Lift Up Voices at any time they

choose. We ask that participants give us 14 days notice if

they choose to stop services. Before a participant leaves, we

might ask some questions to help us to improve our



service so that it is the



best it can be.